

# 1-YEAR LIMITED WARRANTY

Handcrafted engraved plaques and display editions  
Classic • Gallery • Signature • Prestige

UnusualCraftsman.com warrants that its plaques, frames, bases, and included hardware are free from defects in materials and workmanship for **one (1) year** from the original purchase date under normal indoor use. For the Prestige Edition, this warranty also applies to the included lighted base, controller, switch, and power supply under normal indoor use.

## What Is Covered

- Defects in materials or workmanship
- Structural problems under normal indoor use
- Frame or base separation not caused by misuse or impact
- Prestige lighting component failure under normal indoor use

## What Is Not Covered

- Drops, impact, misuse, or improper handling
- Water, excess moisture, excessive heat, or prolonged direct sunlight
- Normal wear, scratches, or damage from improper cleaning
- Natural variations in wood grain, color, engraving tone, or other handcrafted characteristics
- Customer-approved spelling, wording, photographs, layouts, or design choices
- Alterations, modifications, or unauthorized repairs

## How To Make a Claim

To request warranty service, please provide:

- Proof of purchase
- Your order number, if available
- Clear photos of the issue
- A brief description of the problem

## Warranty Remedy

If a valid warranty claim is approved, UnusualCraftsman.com may, at its discretion, repair the product, replace the affected part, replace the product, or refund the original purchase price.

## Important Notes

This warranty is limited to the original purchaser and applies to indoor use only. Shipping damage claims should be reported promptly upon receipt.

## SOMETHING MISSING OR ARRIVED DAMAGED?

We want everything to arrive exactly as it should. If an included part is missing, or if your order arrives with visible shipping damage, please contact us within **7 calendar days of delivery**.

Please include your order number and clear photos of the packaging, product, and affected area so we can review the issue quickly and help make it right.

Reporting the issue promptly helps us address carrier-related concerns and does not limit any rights available under applicable law or the policies of the marketplace where the product was purchased.

## Need help or have a question?

Visit [UnusualCraftsman.com/help](https://unusualcraftsman.com/help) for product help and frequently asked questions.

For warranty claims or additional assistance, visit [UnusualCraftsman.com/contact/](https://unusualcraftsman.com/contact/)

Email: [admin@unusualcraftsman.com](mailto:admin@unusualcraftsman.com)

Made on Long Island, New York • Warranty provided by UnusualCraftsman.com

This limited warranty gives you specific legal rights, and you may also have other rights which vary by state. This document is intended as a simple customer warranty summary for UnusualCraftsman.com products.